

Tuesday, October 8, 2024 at 10:05:11 Eastern Daylight Time

Subject: IMPORTANT MESSAGE FROM JOHN SILVA REGARDING HURRICANE MILTON
Date: Monday, October 7, 2024 at 9:32:40 AM Eastern Daylight Time
From: MER Communications
Priority: High
Attachments: image001.png, image002.png, image003.png, image004.png, image005.png, image006.png

This message is being sent on behalf of John Silva, VP, Response Services

Good morning.

As many of you are aware, the Southeast team is still dealing with the aftermath of **Hurricane Helene**, which has caused significant damage and operational disruptions. Now, they are also preparing for the anticipated impact of **Hurricane Milton**.

Current Forecast and Timeline

Hurricane Milton is projected to make landfall late **Wednesday night** or early **Thursday morning**. Teams in the projected path should finalize their preparedness plans immediately. This is a rapidly evolving situation, and we will continue to provide updates as more information becomes available from the National Hurricane Center.

Storm Surge and Flooding

Attached is a **storm surge map**, indicating areas that could experience significant coastal flooding. The surge may vary based on local geography, but please be aware that low-lying areas are at higher risk. Even areas that are not directly along the coast could experience heavy rain, flash flooding, and severe winds.

Action Items for All Teams in Impact Zones

- **"All Hands" Meetings:** If you are in the path of the storm, ensure your team has an "All Hands" meeting as soon as possible. Use this time to confirm that everyone has a **personal preparedness plan** in place and is aware of the company's emergency procedures.
- **Evacuation and Shelter Plans:** Encourage employees to review local evacuation routes and shelter locations if they are advised to leave. Share resources on how to create emergency supply kits, including necessary medications, water, and non-perishable food items.
- **Remote Work Contingencies:** For those in areas expected to lose power or internet access, discuss remote work contingencies and ensure everyone has made the necessary adjustments to stay safe during the storm.
- **Communication Protocol:** Please review the Hurricane Checklist with your teams. Ensure you have a plan to communicate with your teams throughout the storm.

Southeast Preparedness Call

There will be a **Hurricane Preparedness Call** for the Southeast team at **10:00 AM ET**. This call will focus on specific safety measures, coordination, and how to prepare for Hurricane Milton's potential impact. Please join via the link below if you haven't received the calendar invite.

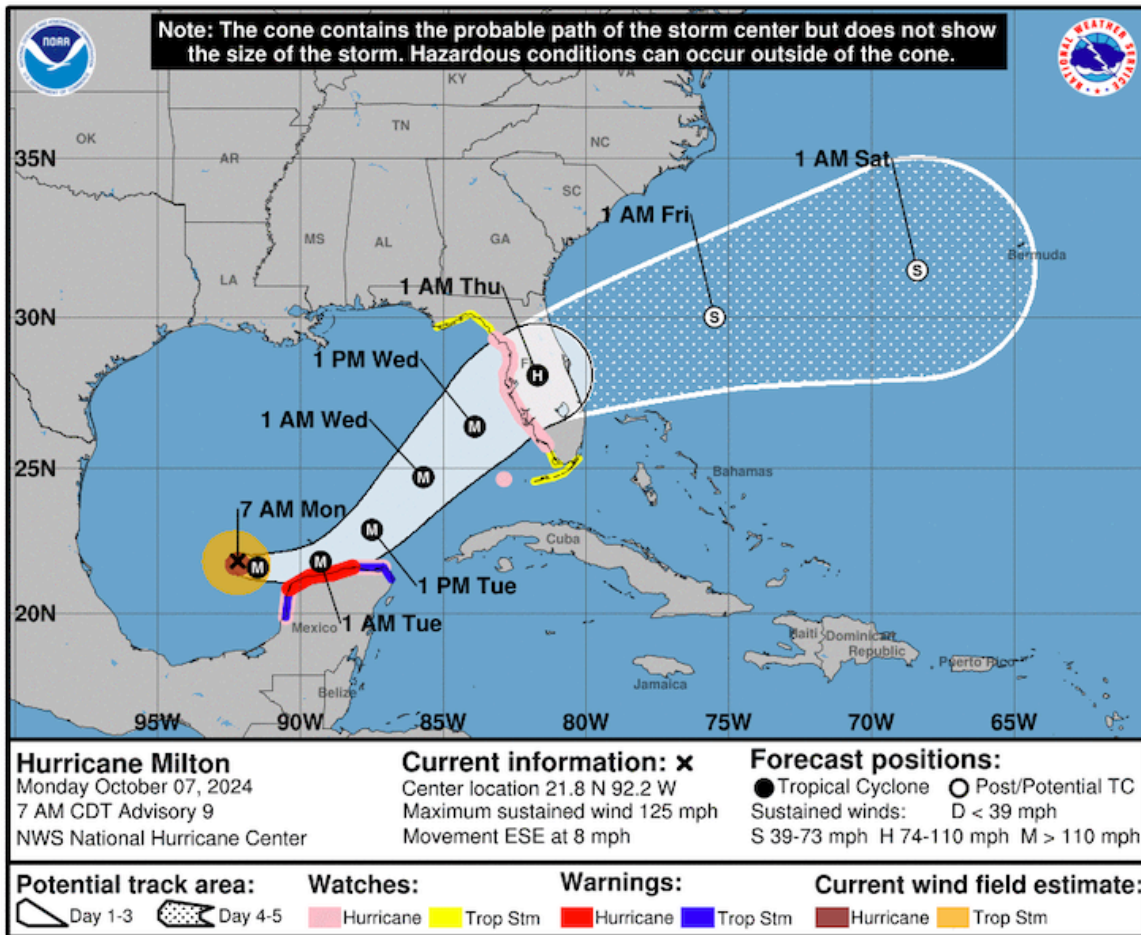
- **Link to Join:**
- **Microsoft Teams** [Need help?](#)
- [Join the meeting now](#)
- Meeting ID: 252 864 871 667
- Passcode: kiCFso

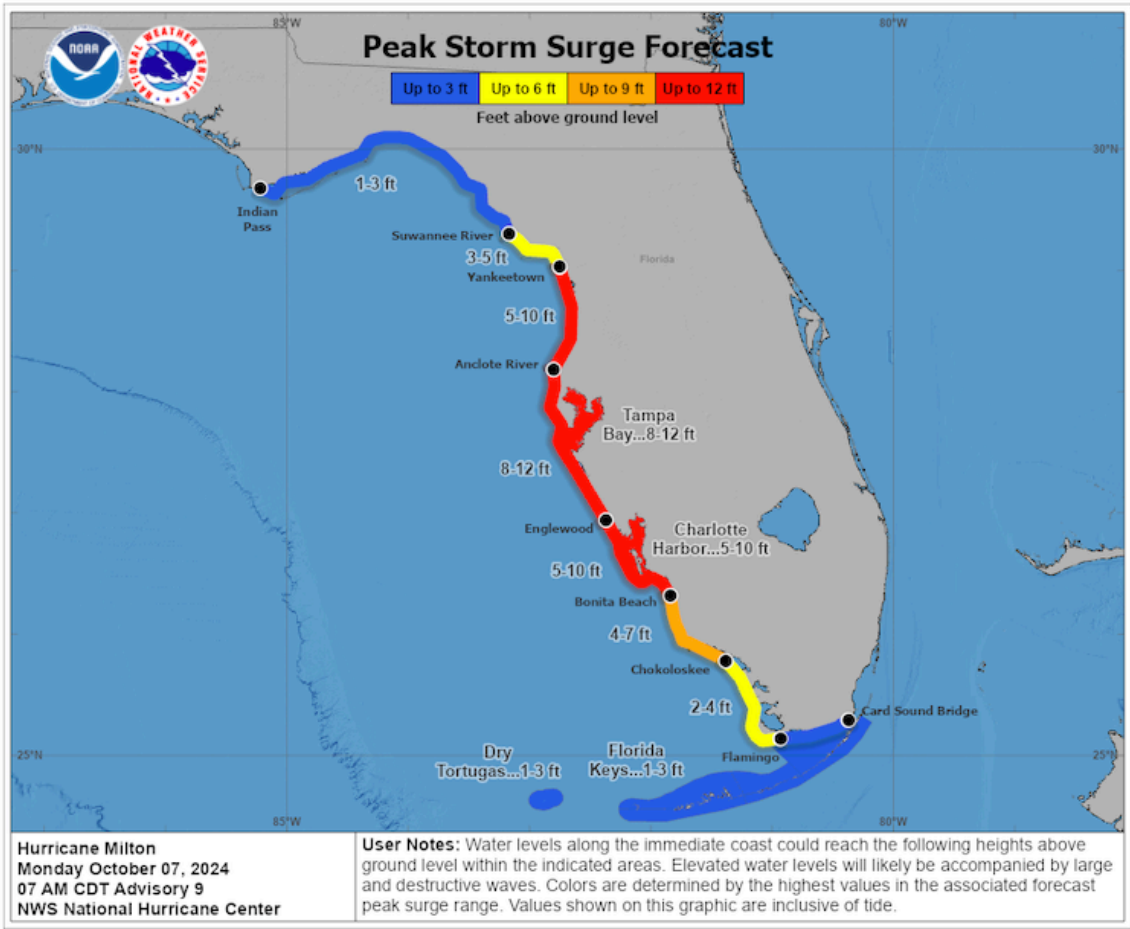
Additional Resources

The Communications team has provided links to important resources for employees, including:

- **Local emergency management office websites** for storm updates and evacuation orders.
- **National Weather Service Hurricane Center** for live updates and maps.
- **Internal company resources:** Storm preparation guides, employee safety protocols, and HR contact info for storm-related issues.

Please take this situation seriously and ensure all team members are ready for the storm. We will continue to monitor developments closely and provide updates as new information becomes available.





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